

Submit a Citizen's Complaint



Turn your phone sideways to record



Include the date and time in picture/video



Mark GPS location or give directions to location of problem



Share your name, phone #, email, county, address, and zip code



State the nature of your complaint (water, air quality, etc.)



Name source of problem and people who may be affected



Report to DEP Online!



Spill Reports

Official Emergency Spill Report

1-800-642-3074

Non-Emergency

1-304-926-0499

take courage!



Note when the problem began. Keep blasting notices, receipts spent on water purchases, letters from companies or the city, and a record of phone calls made.

FROM BELOW:
RISING TOGETHER FOR
COALFIELD JUSTICE

How to Report Environmental Problems to the DEP

Educate
Empower
Testify





Public Water

Report to

Dept. of Environmental
Protection



Air Quality

Report to

Dept. of Air Quality



Well Water

Report to

Health Dept.

Take horizontal pictures or video of water and the water source (tap, etc.). Include the date, time, and location of the water source. Observe area.

Call your local water board, public service district, or utility company (whoever your utility bill comes from).

Call your city or town hall. Attend a county commission meeting and ask to add this issue to the agenda.

Submit a Citizen's Complaint to your regional DEP office or contact the State DEP Office: (304) 926-0440

Talk with your neighbors to see if they have the same problem. Ask them to file a Citizen's Complaint and attend a county commission meeting. Keep records!

Take horizontal pictures or video of roads, windowsills, and affected areas that contain the date, time, and location. Screenshot and take note of weather and wind direction.

Call the city office with your complaint. If possible, email them the pictures and observations you took.

Attend a county commission meeting and ask to add the issue to the agenda. Be ready to share your observations.

Submit a Citizen's Complaint to the State DAQ Office (304) 926-0499 x41262.

Talk with your neighbors to see if they have the same problem. Ask them to file a Citizen's Complaint and attend a County Commission meeting. Keep records!

Take horizontal pictures or video of water and the water source (tap, etc.). Include the date, time, and location of the water source. Observe area.

Call your county Health Department. Attend a county commission meeting and ask to add this issue to the agenda.

Submit a Citizen's Complaint to your regional DEP office or contact the State DEP Office: (304) 926-0440

Active Mines Nearby: Call the Div. of Mining and Reclamation (304) 926-0485
Abandoned Mines nearby: Contact the Office of AML & Reclamation (304) 414-1188

Talk with your neighbors to see if they have the same problem. Ask them to file a Citizen's Complaint and attend a County Commission meeting. Keep records!